



# NOTICE

## YOUR ONLINE CREDENTIALS

**This serves as a guide to accessing the various portals**

**We are pleased to share with you the credentials to access these resources**

**EMAIL ADDRESS** - To access, click [here](#).

***(John Doe is used as an example of how your email address would appear)***

**Username:** "Your *firstname.lastname* @mycavehill.uwi.edu" e.g. [john.doe@mycavehill.uwi.edu](mailto:john.doe@mycavehill.uwi.edu)

**Password:** "Your first initials of your first name and last name in uppercase, the @ sign, Date of Birth (day/month/year) two digits each" e.g. [JD@ddmmyy](#)

- Kindly note that once the semester begins on **August 24, 2025**, all correspondence from the Campus will be sent to [john.doe@mycavehill.uwi.edu](mailto:john.doe@mycavehill.uwi.edu) (*your firstname.lastname@mycavehill.uwi.edu*) and no longer to your personal email address, so be sure to check your mycavehill email frequently.
- Your email credentials are used to log into the **Campus Mobile App** – Stay connected and stay tuned with all the latest happenings and key services on Campus. Download the UWI CHILL App from the [Apple App Store](#) / [Google Play Store](#).

### NETWORK ACCESS ACCOUNT

**Username:** "Your Student/Registration/ID#, provided in your offer of acceptance" e.g. [4000XXXXX](#)

**Password:** "Your first initials of your first name and last name in uppercase, the @ sign, Date of Birth (day/month/year) two digits each e.g. [JD@ddmmyy](#)

**Your network account provides access to the following services:**

- **Cave Hill Online (CHOL)** - To access, click [here](#)
  - Use CHOL to register for classes, check the course catalogue, update your personal information, check your financial account, etc.
- **MyCavehill eLearning** - To access eLearning, click [here](#)
  - MyCaveHill eLearning allows you to access course materials, submit assignments, participate in class discussions, etc.

- **The Campus Computers** – To get details, click [here](#)
  - The Campus has several computer labs with printing services and 24-hour access.
- **Electronic Journals** – To get details, click [here](#)
  - The Sidney Martin Library provides access to several online journals and databases for research material.

Please try your accounts as soon as possible and report any problems to the IT Support Team via email at [itservicedesk@cavehill.uwi.edu](mailto:itservicedesk@cavehill.uwi.edu).

We invite you to participate in our Registration Buddies Programme. These current students will assist you in learning Campus technologies and provide technical support during the registration process. Please check your email for details on how to participate.