



NOTICE

YOUR ONLINE CREDENTIALS

This serves as a guide to accessing the various portals

We are pleased to share with you the credentials to access these resources

EMAIL ADDRESS - To access click [here](#)

Username: tom.deann@mycavehill.uwi.edu (your *firstname.lastname@mycavehill.uwi.edu*)

Password: **FL@ddmmyy** (first initials of your first name and last name in uppercase, the @ sign, Date of Birth (day/month/year) two digits each)

- Kindly note that once the semester begins on the August 28, 2022, all correspondence from the Campus will be sent to tom.deann@mycavehill.uwi.edu, (your *firstname.lastname@mycavehill.uwi.edu*) and no longer to your personal email address, so be sure to check your mycavehill email frequently.
- Your email credentials are used to log into the **Campus Mobile App** – Be connected and stay in tuned with all the latest happenings and key services on Campus. Download the UWI CHILL App from the [Apple App Store](#) / [Google Play Store](#).

NETWORK ACCESS ACCOUNT

Username: **4000XXXXX** (Your Student/Registration/ID#, provided in your offer of acceptance)

Password: **FL@ddmmyy** (first initials of your first name and last name in uppercase, the @ sign, Date of Birth (day/month/year) two digits each)

Your network account provides access to the following services:

- **Cave Hill Online (CHOL)** - To access click [here](#)
 - Use CHOL to register for classes, check the course catalogue, update your personal information, check your financial account, etc.
- **MyCavehill eLearning** - To access eLearning click [here](#)
 - MyCaveHill eLearning allows you to access course materials, submit assignments, participate in class discussions, etc.
- **The Campus Computers** – To get details click [here](#)

- The Campus has a number of computer labs with printing services and 24-hour access.
- **Electronic Journals** – To get details click [here](#)
 - The Sidney Martin Library provides access to a number of online journals and databases for research material.

Please try your accounts as soon as possible and report any problems to the IT Support Team via email at itservicedesk@cavehill.uwi.edu or chat via [Live IT Support](#).

We invite you to be a part of our Registration Buddies System. These are student volunteers who will lend you technical assistance during the registration process, should the need arise. Please use this form to sign up for the Registration Buddy [RegBuddy New Student Sign-Up Form](#).