

Common Errors Generated by the Registration Process

After reviewing the results of previous registration exercises, a shortlist of common errors that students encounter during their registration and corrective actions has been prepared and follows below. If you encounter any errors that you are unable to resolve even after reading this document, please contact the CHOL Help Desk using the contact information provided at the CHOL site.

Preq & Test Score Error

This error occurs when pre-requisites have not been met for the course you are attempting to register for. Please review the error message taking note of the pre-requisites listed as having not been met. Alternatively, review the pre-requisites for the course in the course catalogue and make any necessary changes to your registration.

Time Conflict

This error occurs when there is a time conflict in the sections you have selected to register for. Review the list of selected sections and change the conflicting sections to correct this error.

Student Status Errors (NR, SR)

In the course selection page, the codes NR and SR appear where the section selection checkbox would normally appear when conditions in your student status (e.g. a hold has been placed on your account) or the status of the system (e.g. semester not open for registration) prevent you from registering. If you encounter this error during a normal registration period, please contact the CHOL Help Desk to have this error addressed.

Repeat Hours Exceeded

This error occurs when you try to register for a course that you have already passed. Please remove the course for which this error is reported to complete your registration.

Campus Restriction

When a campus restriction error is reported, it means that you are attempting to register for a course that is not valid for your campus. Please review the restrictions for the course on the section selection page to verify that you are eligible to register for that course based on your campus and make any necessary changes to correct this error.

Level Restriction

When a level restriction error is reported, it means that you are attempting to register for a course that is not valid for your level (year). Please review the restrictions for the course on the section selection page to verify that you are eligible to register for that course based on your level and make any necessary changes to correct this error.

Major Restriction

When a major restriction error is reported, it means that you are attempting to register for a course that is not valid for your major(s). Please review the restrictions for the course on the section selection page to verify that you are eligible to register for that course based on your major and make any necessary changes to correct this error.

College Restriction

When a college restriction error is reported, it means that you are attempting to register for a course or in some cases a particular section that is not valid for your faculty. Please review the restrictions for the course on the section selection page to verify that you are eligible to register for that course based on your faculty and make any necessary changes to correct this error.

Link Error

When registering for courses with associated tutorials (or practicals in the case of courses in the Faculty of Pure and Applied Sciences), students need to register for the lectures along with the associated tutorials and or practicals, otherwise link errors are generated. Students are asked to note that sections have been coded with the following prefixes to make section selection easier:

- 'L' for lectures
- 'T' for tutorials
- 'P' for practicals
- 'CT' for class tutorials

If a link error is received, please review the list of your selected sections to make sure that you have registered for each of the necessary components for that course. To complete registration for a course, students are required to register for a lecture and the associated tutorial and where necessary, the associated practical and class tutorial.

Class Size At Maximum

This error is generated when an attempt is made to register for a section that is already full. If possible, change the selected section to another one for that course which is not full to correct this problem